

About our shops

Our chain of 24 shops raised over £1.1m in the year ended 31 March 2011, all of which will be used to help fund the work of St. Margaret's.



Each shop is professionally managed, and over 500 volunteers work with the managers, carrying out a wide range of duties.

Over the past three years, all of the shops have been refurbished, and new shops have opened in Wiveliscombe (2007), Martock (2008), Sherborne (2008), Wincanton (2009), and Yeovil (2009). Also, in December 2009, our furniture business in Taunton town centre was relocated to Bridge Street, where it now occupies a prominent site opposite our existing clothing outlet. Total annual turnover is in excess of £2.4 millions, and our profit last year was an all time record.

Virtually every item sold in the shops is donated, and we are always in need of good quality items of clothing, books, china and glass, jewellery and furniture. We offer a free furniture collection service, and we deliver furniture to customers' homes for a small charge.

We are now able to reclaim gift aid on proceeds from the sale of donated goods, which increases our income by 25p for every £1 of sales of gift aided items. Since introducing the gift aid scheme, over 18,000 donors have signed up. In the year ended 31 March 2011 we raised an extra £180,000 retail income through the gift aid scheme.

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Many donated items are now being offered for sale through St. Margaret's eBay Store. Since it was set up in 2008, this is proving highly successful with goods regularly being dispatched to destinations worldwide. To check out what is currently on offer in our eBay shop click on the link below:

ebay.co.uk

<http://stores.ebay.co.uk/St-Margarets-Hospice-Store>

Our Volunteers

The shops could not operate without the contribution made by our team of over 500 willing volunteers. Hours are arranged to suit individual circumstances, and volunteers are involved in a broad range of duties, including sorting donated goods, merchandising, and serving customers. Many volunteers bring valuable personal experience such as product knowledge or IT skills, but others just bring enthusiasm, and the wish to support the remarkable work carried out in our two hospices, and throughout the communities served by St. Margaret's. Whatever the background, all are welcome.

We always need more volunteers. If you would like to help and can spare just a few hours each week, please get in touch with the manager of your local shop or contact our retail office at 10 -12 Bridge Street Taunton, TA1 1UD. Telephone:01823 353781 Email : susan.kerber@st-margarets-hospice.org.uk



Other Services

Because our shops are located in most of the communities served by St. Margaret's, they are also able to provide a local point of contact with the hospice. Shops always display details of forthcoming fundraising events, and can accept St. Margaret's Lottery subscription renewals.

Details of the wide variety of services offered by St. Margaret's are also available in all shops, and our managers and deputy managers will always do their best to answer queries, or give contact details where more complex information is needed.

Where are we?

Our 24 shops are listed below, and new branches will be added as they open.

Bridgwater: 23, Cornhill, Bridgwater, TA6 3BX. T: 01278 453261

Burnham on Sea: 45, High Street, Burnham on Sea TA8 1PB. T: 01278 794461

Castle Cary: Fore Street, Castle Cary. T: 01963 351197

Chard: 14, Holyrood Street, Chard, TA20 2AH. T: 01460 67939

Crewkerne: 18, Market Street, Crewkerne, TA18 7LA. T: 01460 75299

Dulverton: 14, High Street, Dulverton, TA22 9EX. T: 01398 324264

Glastonbury: 46, High Street, Glastonbury, BA6 9DX. T: 01458 837825

Iminster: 39, Silver Street, Iminster, TA19 ODW. T: 01460 53782

Langport: Country Stores, Cheapside, Langport, TA10 9PW. T: 01458 253213

Martock: Unit 5, The Martock Centre, Martock, TA12 6DL. T: 01935 825049

Minehead: 9, The Avenue, Minehead, TA24 5AY. T: 01643 702003

Sherborne: 22, Cheap Street, Sherborne, DT9 3PX. T: 01935 815863

Somerton: Unit 7A, Brunel Centre, Somerton, TA11 7PY. T: 01458 274437

Street: 136, High Street, Street, BA16 0ER. T: 01458 446505

Taunton (clothing and general goods): 10 -12, Bridge Street, Taunton, TA1 1UD. T: 01823 337277

Taunton (furniture and books): 11, Bridge Street, Taunton, TA1 1TG. T : 01823 324375

Watchet: 34, Swain Street, Watchet, TA23 0AE. T: 01984 633955

Wellington: 21, Fore Street, Wellington, TA21 8NR. T: 01823 661833

Wells: 71, High Street, Wells, BA5 2AQ. T: 01749 671305

Wincanton (general goods): 37 High Street, Wincanton, BA9 9JU. T: 01963 34597

Wincanton (furniture & books): 12, High Street, Wincanton, BA9 9LT. T: 01963 31470

Wiveliscombe Shop: 4, High Street, Wiveliscombe, TA4 2LX. T: 01984 624738

Yeovil (furniture, books & bric a brac): 96, Middle Street, Yeovil, BA20 1LT. T: 01935 479979

Yeovil (clothing & accessories) : 91, Middle Street, Yeovil, BA20 1LN. T : 01935 474195

For further information please contact your local shop manager or:

Susan Kerber, Administration Manager

Retail Division

St Margaret's Somerset Hospice

10 - 12 Bridge Street

Taunton

TA1 1UD

E: susan.kerber@st-margarets-hospice.org.uk

T: 01823 353781

Registered Head Office: St. Margaret's Somerset Hospice, Heron Drive, Bishops Hull, Taunton, Somerset TA1 5HA | Tel: 01823 345901 | A company limited by guarantee.

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