

Self Exclusion Facility

We are aware that lottery members, for personal reasons, may wish to exclude themselves from the lottery. We are able to help members do this at any time.

All you have to do is print off and fill in our [Self Exclusion Form](#). A senior member of staff will then contact you confidentially and discreetly, without the need to discuss the reason for self exclusion, explain our procedure and seek your final authorisation.

Members wishing to exclude themselves from the Weekly Prize Draw will be unable to rejoin or receive any correspondence for a period of at least six months. The period can be increased if necessary.

If you are currently paying by standing order you will need to contact your bank and cancel your subscription immediately. Any monies outstanding on your lottery membership account will be refunded to you within seven working days of receiving authorisation for self exclusion.