

How to access our services

For general information and advice, or for healthcare professional referrals to all patient services, there is now only ONE number to get help:

0845 070 8910



Our Central Referral Centre is manned by fully trained administrators, supported at all times by clinicians, Monday to Friday 9am - 5pm. Through this centre we are able to offer instant response and immediate symptom control advice, and access to our full range of services. We also provide a 24 hour advice line for professionals, patients and carers.

The new number above will now be used for:

- Admission to the Hospice
- Assessment by a specialist nurse
- Bereavement Support
- Carer Support
- Complementary Therapy
- Day Hospice Sunflower Centre
- Hospice at Home
- Lymphoedema
- Out of Hours service
- Patient and Carer Support Line
- Physiotherapy
- Respite for Carers
- Somerset Cancer Care

Healthcare professionals who prefer to submit written referrals can continue to do so by faxing the current form to: 01823 345912. Alternatively, [download a form here](#)

Please note that calls may be recorded for training and monitoring purposes



Registered Head Office: St. Margaret's Somerset Hospice, Heron Drive, Bishops Hull, Taunton, Somerset TA1 5HA | Tel: 01823 345901 | A company limited by guarantee.

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