

Ms. Ann Lee  
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22nd November 2011

**Care Quality Commission  
Health and Social Care Act 2008  
Final review of compliance report**

Reference number: 1-324111911

Dear Ms. Lee

Following your recent review of compliance, I attach a copy of our final report for your information.

Please note that there are no improvement or compliance actions therefore there is no further action required on your part.

If you have any questions about this letter, you can contact us through our National Contact Centre using the details below:

Telephone: 03000 616161

Email: [HSCA\\_Compliance@cqc.org.uk](mailto:HSCA_Compliance@cqc.org.uk)

Write to: CQC HSCA Compliance  
Citygate  
Gallowgate  
Newcastle upon Tyne  
NE1 4PA

If you do get in touch, please make sure you quote or have the reference number (above) to hand. It may cause delay if you are not able to give it to us.

Yours sincerely

Frank O'Sullivan  
Compliance Inspector